

Ojes Nautiyal

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# Professional Summary

Results-oriented and Certified QA Automation Engineer with over 10 years of experience in Manual and **Automated** testing, release management, and **Agile** delivery. Proven ability to optimize testing processes and accelerate releases across **Web, API, Desktop**, and mobile platforms for clients in Telecom, Banking, Insurance, and Retaildomains. Demonstrates strong expertise in modern automation tools like **Cypress,** Playwright, Postman**,** and SOAPUI, and **CI/CD** tools such as **Jenkins** and GitHub Actions. Consistently recognized for designing and delivering high-quality test automation frameworks using **JavaScript** and implementing advanced testing practices. Skilled in remote collaboration and working independently to deliver scalable and maintainable automation solutions.

# Technical Skills

* **Automation Tools**: Cypress, Playwright, Postman
* **Frameworks**: Page Object Model (POM), Behavior-Driven Development (BDD)
* **Languages**: JavaScript,TypeScript, SQL
* **CI/CD & DevOps**: Jenkins, Azure DevOps
* **Testing** : Functional, Integration, System, Regression, Smoke, Accessibility, Cross-browser,Ad-Hoc,Security testing
* **Test Management**: JIRA, TestRail, MTM, HP ALM, Helix, QTest
* **Reporting**: Allure, HTML Reporter, Playwright Trace Viewer
* **Databases**: MySQL,PostgreSQL,SQL Server, Oracle, TOAD
* **Operating Systems**: Windows, UNIXs

# Certifications

* **ISTQB** Certified Tester – Foundation Level (2014)
* **Generative AI** in Software Testing-(2025)
* **SQL using AI** workshop (2025)
* **CCNA** Certified (2010)

# Professional Experience

## Senior Test Engineer | CSG (Clients: Digicel & Mastercard)

Jan 2023 – Present

* Automated over 100+ End-to-End (E2E) scenarios using **Cypress** for the Digicel web platform, reducing manual testing effort by 40%.
* Implemented data-driven tests and reusable page object models**(POM)** to increase framework flexibility.
* Created automated reports and alerts using **Mochawesome** to track and visualize test coverage.
* Integrated automation suite into **Jenkins** for CI-based nightly runs, ensuring daily feedback on build stability and detecting critical defects earlier in the cycle..
* Participated actively in release management, conducting impact analysis and Root Cause Analysis (RCA) creation that identified and resolved critical issues, contributing to a 10% reduction in production defects.
* Managed test, defect, and release tracking efficiently using **JIRA, ADO**, and **Helix**.

## Module Test Lead | LTIMindtree (Clients: Nordea, Marsh, NETS)

Nov 2018 – Dec 2022

* Developed and maintained a **Cypress**-based automation suite for critical Nordea banking applications, achieving 80% test coverage for key functionalities.
* Implemented API automation and validation for 150+ endpoints using Cypress and Postman, ensuring data integrity and micro-service reliability.
* Conducted **Accessibility** testing for special user groups, identifying and reporting 20+ critical usability issues that led to improved product inclusivity.
* Designed and implemented CI/CD pipelines using **Jenkins** and GitHub, enabling automated test execution on every code commit and reducing feedback loop time by 50%.
* Leveraged Cypress Cloud for parallel test execution, accelerating regression suite completion by 60%.

## Senior Test Engineer | Zensar Technologies (Clients: NWL, Discovery, Halliburton)

Oct 2014 – Sep 2018

* Executed functional & GUI testing for a diverse portfolio of web and mobile applications, ensuring quality across various client projects.
* Assisted automation teams in test planning and writing over 100+ new test scripts, contributing to a 20% increase in **Automation** coverage.
* Performed comprehensive **Cross-browser** and mobile device testing across major browsers and devices, ensuring broad compatibility.

## Test Analyst | SQS India (Client: Meteor-Eircom Communication)

Apr 2012 – Sep 2014

* Conducted end-to-end testing of complex telecom BSS systems, validating critical business flows and integration.
* Coordinated effectively with onshore/offshore stakeholders across multiple **time zones**, facilitating seamless project execution.
* Managed Change Request (CR) and Work Request (WR) testing, ensuring timely **reporting** and resolution of all identified issues.

## Subject Matter Expert – Testing | Amdocs (Client: T-Mobile)

Oct 2010 – Apr 2012

* Validated SOAP/XML web services for critical MVNO transactions using **SOAPUI**, ensuring 99.9% data accuracy and service reliability.
* Managed defect and test cases efficiently using HP Quality Center, contributing to a 20% improvement in defect resolution time.
* Reviewed and analyzed request/response flows for over 200+ MVNO transactions, proactively identifying and mitigating potential issues.

# Education

* Bachelor of Technology **(B.Tech)**, Birla Institute – 2010, **70%**
* Senior Secondary (**12th**), Doon International School (CBSE Board) – 2005, **81%**
* Secondary (**10th**), GIC (UK Board) – 2003, **72%**

# Additional Information

**Location**: Open to relocation/ Remote opportunities

**Interests & Community Involvement**: Actively volunteering with NGO's like Blossoms and Greenpeace, Guitarist/Vocalist, Tennis & Badminton player